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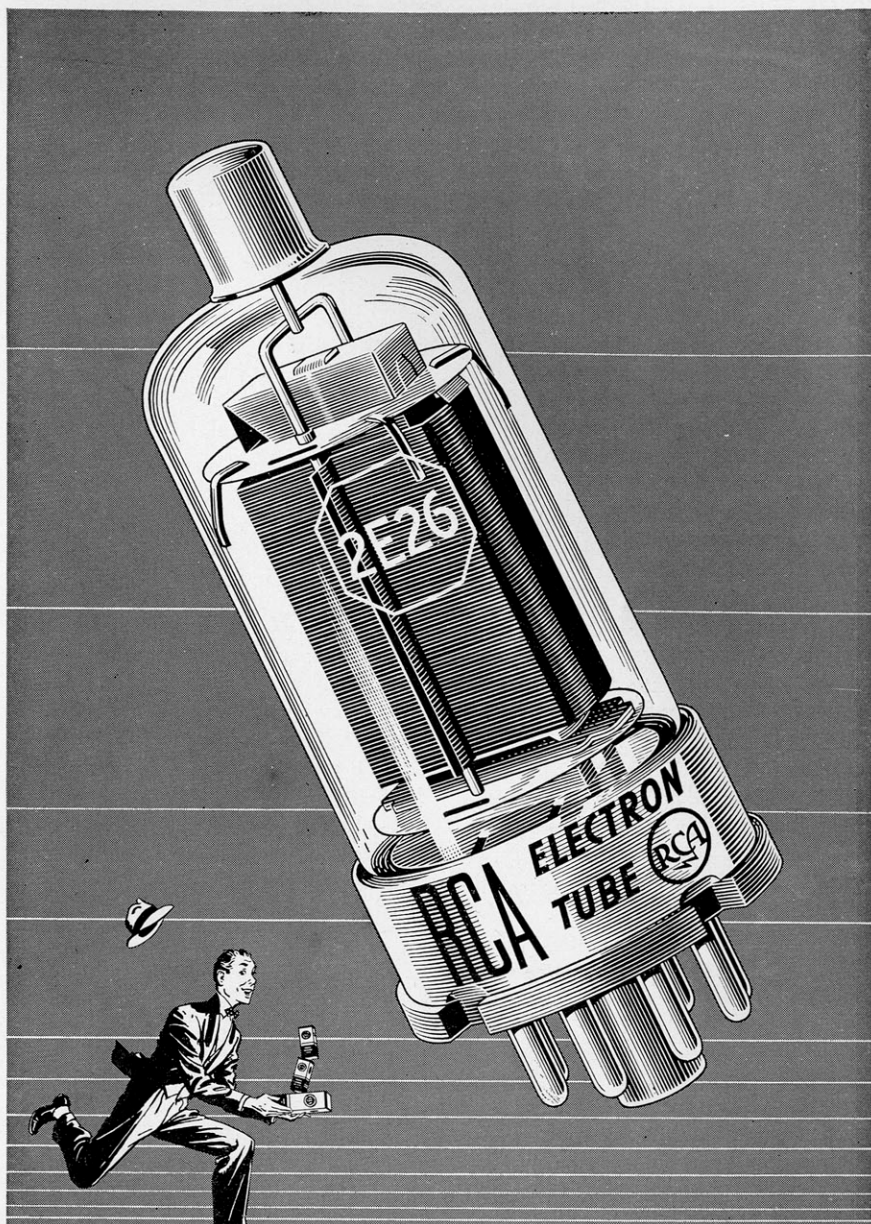
Phone 3-3901

car officer ask: "See if you got any stolen or wanted on 576-432." The dispatcher then answered with: "No stolen report." The next time this same patrol car officer requested the information: "Data, blue 46 Dodge sedan 1-453456." So you see, the dispatcher, by answering an improper inquiry with the proper procedure, instilled unintentionally in the patrol car officer's mind, that he did something wrong.

You will find by experience that good dispatching habits can be contagious. Another actual example of how good main station dispatching can be effective: The dispatcher said "Break up a bunch of drunks fighting at so and so." The patrol car officer reported later: "10-8 disturbance suppressed." From then on, the dispatcher broadcast "Drunks — disturbance at so and so." So you see, good methods can be inspired by both the mobile operators and the main station dispatchers.

Good procedures are reciprocal. It is just like courtesy. It pays to be courteous and it pays to do your dispatching job correctly.

The only difference is that courtesy is exercised primarily in a social sense. Police radio dispatching is performed in the emergency service in the interest of public safety. Quite a difference in exercising the two, and while both are important, the radio dispatcher is an important cog in the wheel of machinery that is dedicated to the enforcement of the law and the protection of life and property. Therefore, it is the obligation of every dispatcher to search for the right way to do his job because as the leader of the team, you must deserve the respect of the officers listening BY TRANSMITTING the type of INTELLIGENCE they have a RIGHT TO EXPECT. When you do these things you are then a POLICE RADIO DISPATCHER and NOT A BROADCASTER.



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