

about two very important items: 1) educating their citizens to use the new emergency number, and 2) to use 9-1-1 only when the need arises to summon the various emergency services.

Some confusion will most likely be always present to the caller as to when to use 9-1-1 or the non-emergency number. We must continuously stress to reserve 9-1-1 for the purpose of its design, to summon emergency police, fire or EMS or when a police presence is necessary. Through the cooperation of the Chicago News Media and Illinois Bell a television message was constructed in English and in Spanish. "For Emergency Services in Chicago, Police, Fire, or Ambulance, Dial 9-1-1. For Non-emergency Service Dial 744-5000."

9-1-1 systems, when properly managed, provide effective response for the person in need of emergency services. Members of your National 9-1-1 standing committee and most administrators of public-safety communication systems, realize that 9-1-1 is a telephone number only. Avoidance and prevention of problem development demands constant evaluation of the job we are doing. The Chicago Police Department working in concert with our Fire Department and other city agencies provide emergency and non-emergency public safety services thousands of times each day to the satisfaction of our citizens, our police officers, fire fighters and emergency medical technicians.

The new programs instituted within the Chicago Police Department 9-1-1, are the result of inspiration and guidance from Deputy Matt L. Rodriguez, Bureau of Technical Services. ■

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Write for information on Flexcomm — the straight line communication system by Wulfsberg.

English Replaces McAndrew On State Police Committee

NATIONAL APCO President Charles English has replaced Irving McAndrew as the Ad Hoc State Police Committee member for Frequency Coordination. All listings for such should be changed to note this move, which was made some time ago. The address for reaching President English is listed on Page 4 of the BULLETIN.

APCO Members Support Vendors Who Support APCO

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