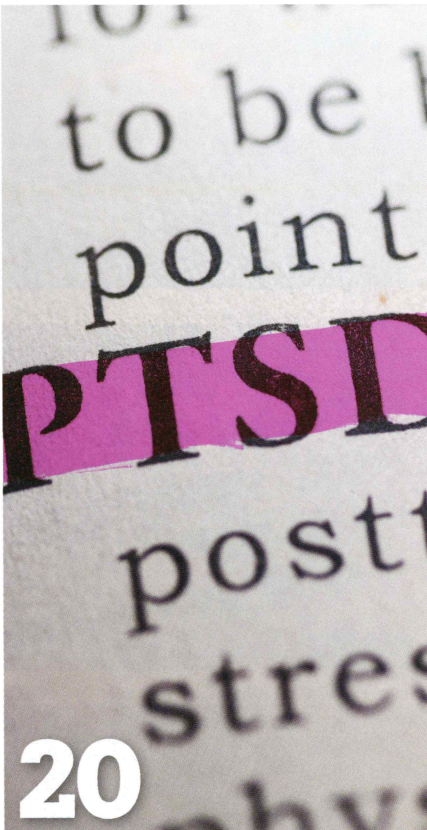


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20

PTSD and the Telecommunicator

Those who have experienced post-traumatic stress advise peers to get help instead of slipping into isolation.

By Matt Berg

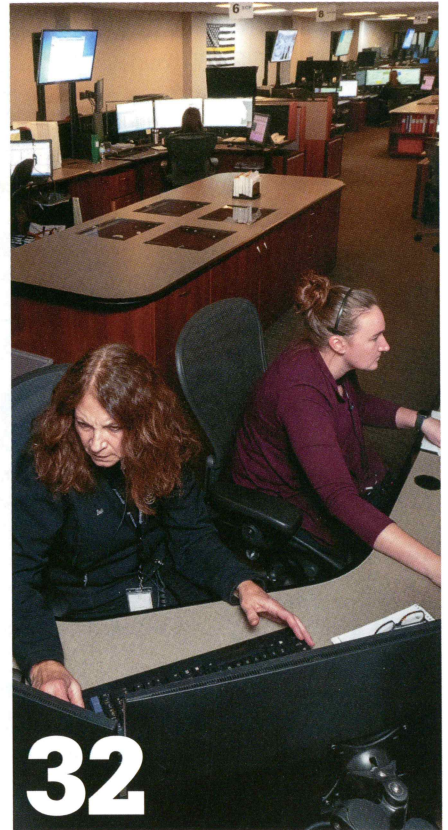


28

Community Outreach and Its Benefits to the ECC

Interaction with the public fosters understanding and cooperation.

By Jonathan Jones



32

The Resilient Telecommunicator

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Public safety telecommunicators bounce back from adversity, but supervisors and frontline employees must heed mental health warning signs.

By Dorothy Cave