

PSC

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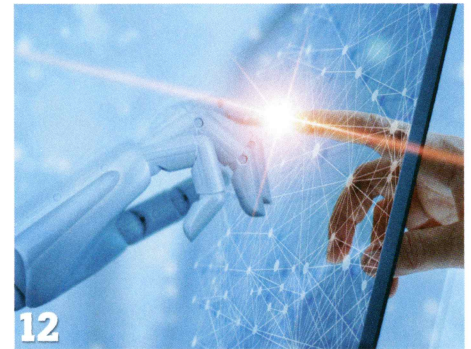
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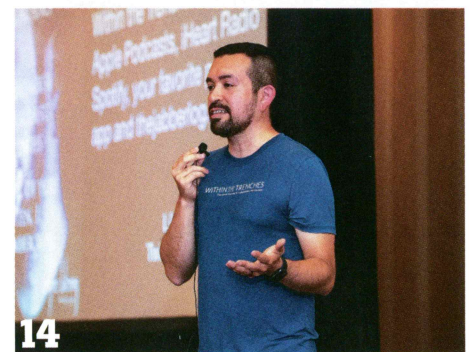
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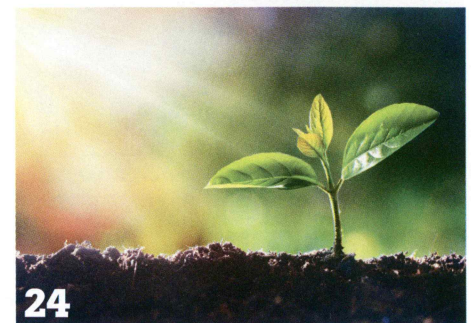
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About the Cover: Resilience is built into the character of telecommunicators, but for a healthy workforce front line employees and supervisors must be cognizant of mental health warning signs. See page 35 for an article on telecommunicator resilience.