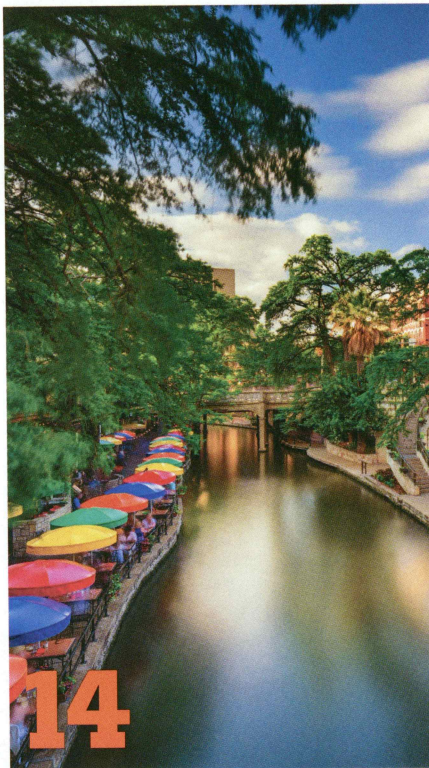


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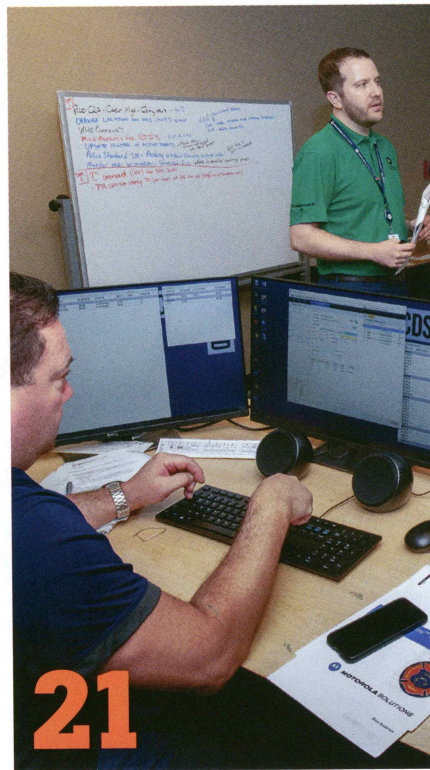


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### San Antonio Hosts APCO 2021

The Annual Conference & Expo brings visitors to the Southwestern city featuring rich culture, history and plenty of family entertainment.

**By Tina Chaffin, Glenda Olivier and Shannon Parker**

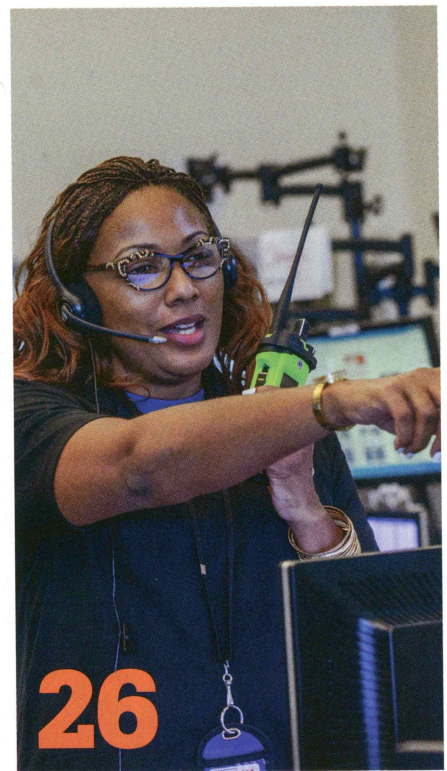


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### The Importance of Training and Professional Development

The agency and the individual are responsible for ongoing professional development.

**By Suzanne Ladd**



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### Director for a Day

Emergency communications center managers keep the operation running behind the scenes.

**By Jennifer Kirkland**

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